

About ECC



Making timeshare claims a reality ...

The European Consumer Claims (ECC) aims to help timeshare owners who wish to rid themselves of unwanted timeshare (and the associated long-term fee commitments) to recover monies wherever possible.





Their expert timeshare release & claims consultants operate from a thriving network of offices throughout the UK and several of Europe’s timeshare “hot-spots”.

How we helped

Challenges

-  A lengthy onboarding process
-  A lack of customer support
-  Technical issues
-  Expensive rates and slow transactions speeds

Outcomes

-  A seamless and effective onboarding process, **implemented in less than a week.**
-  Enjoys a dedicated UK based account manager
-  Encounters little to no tech issues, with queries resolved within hours
-  **Savings of over 1%** on each payment, with processing times, cut down by a week

Testimonial

“ Paysend have provided a very reliable platform for our business to take card payments online.

Having used other payment providers, we had numerous problems with cards failing to process - issues with a lack of customer service to address these issues. With Paysend, we have had no trouble with card processing! Their team have worked very closely with us to make sure everything runs smoothly. ”

Oliver
IT director at ECC

Outgrow your competitors with our digital money platform

Paysend wants to help uplift small businesses around the world. Enabling companies to connect and manage their finances quickly and affordably from day one using our expert and reliable digital money solutions.

We provide you with autonomy over your company’s growth and create opportunities for you to engage with your client base and evolve beyond what you thought was possible.

Have access to 100+ countries all over the globe, making and receiving payments any time at the click of a button.

PAYSEND BUSINESS